

BENEFITS CENTER

Benefit questions related to qualifying life events, eligibility for all health and welfare benefits plans and voluntary policies.

844 549 6210

HEALTH ADVOCATE

Assists with any medical plan questions, claim issues, locating providers, etc.

866 695 8622

PEOPLE CONNECT SERVICE CENTER

Resource for employees to call for answers to any questions (benefits or other).

866 848 1200
option 2

MEDICAL – MAINLAND

United HealthCare Group # 228599

Non-Hawaii Medical coverage questions, pre-authorizations, etc.

800 645 9402

PRESCRIPTIONS, EXPRESS-SCRIPTS

Group #LLEASE1 Pharmacy coverage, mail order, eligible medications, etc. (for those covered with United Healthcare only).

866 563 9289

HEALTH SAVINGS ACCOUNT (HSA) OPTUM BANK

HSA questions, eligible claims, bank account balances, etc.

800 791 9361

MEDICAL – HAWAII

UHA Hawaii Policy #098610001

Medical and prescription coverage questions, pre-authorizations, etc.

800 458 4600

EMPLOYEE ASSISTANCE PLAN (EAP)

Provide assistance to you and your family members with a wide range of assistance, including: Counseling Services, Child and Elder Care Referrals, Financial and Legal Advice, Balancing Work and Life Issues etc.

866 248 4096

DENTAL

MetLife Policy #102776 (coverage and claim questions).

800 942 0854

VISION

VSP Vision Policy #12 056767 (Signature Plan option).

800 877 7195

FLEXIBLE SPENDING ACCOUNTS

Flores & Associates (check Information and forms found on the People Portal > My Benefits > Pay and Core Benefits).

800 532 3327

LIFE INSURANCE, BENEFICIARIES

The Hartford Policy #473402 (review coverage level, enter and maintain beneficiaries).

844 549 6210

401(k) PLAN

Vanguard, Plan #091686 (Increase contribution percentages, review your investment line up, update and maintain beneficiaries).

800 523 1188

PARENTAL LEAVE AND DISABILITY (STD AND LTD)

The Hartford Policy #473402 elective or planned surgery, illness, pregnancy, etc.

888 301 5615

FAMILY MEDICAL LEAVE

The Hartford Policy #473402

File a claim with The Hartford for approval for family medical leave time off for Family Medical Leaves. This could be in coordination with a disability or stand alone.

888 301 5615

LEGAL SERVICES; LEGALEASE

A national concierge legal referral service to assist with your personal, civil or criminal legal issues.

888 416 4313

METLIFE VOLUNTARY BENEFITS AND POLICY NUMBERS

Critical Illness Insurance: Guarantee Issue #102776;

Auto and Home Insurance: #102776 | Accident Insurance: #102776

Hospital Indemnity Insurance: #102776

844 549 6210

800 275 6382

RETHINK

Teleconsultation services for child development, behavior, learning, or social challenges, including Autism.

800 714 9285

TRANSIT AND PARKING

WageWorks – Purchase mass transit passes and/or pay your parking expenses.

877 924 3967

VITALITY WELLNESS PROGRAM

Register and earn Vitality “bucks” in our interactive Wellness Program.

877 224 7117

TUITION ASSISTANCE

Reimbursement plan for degree courses.

Pulse>PeoplePortal>Performance and Career>Development>Education Assistance>Americas Tuition Assistance

866 848 1200
option 2

COBRA ADMINISTRATION

Flores & Assoc. #1002080981

800 532 3327

IDENTIFY THEFT PROTECTION

ID Watchdog

866 513 1518

SOFI STUDENT LOAN REFINANCING

855 456 7634
Email: ask@sofi.com